CAPABILITIES STATEMENT

GLOBAL SERVICES

ABOUT US

DTC Global Services, LLC is a Hispanic-owned small disadvantage business, GSA Schedules holder and successful CIO-SP3 subcontractor. We are based in Tampa, FL and Washington, DC.

Founded in 1998, our company is a full-service technology, systems integration and management consulting firm delivering a full range of program, project, business and technical support services. DTC Global Services prides itself on delivering and maintaining innovative technology. Our team of experts ensures modernization efforts are well integrated into our clients' business processes, are scalable, secure and reliable, and produce efficiencies for our customers.

CORE SERVICES

Program and Business Solutions
> Program Management
> Business Process Re-engineering
> Data Analytics
> Portfolio Management
> Curriculum and Training Solutions

Systems Engineering and Integration
> Solutions Architecting
> Agile Services Delivery
> DevSecOps Engineering and Support
> Application Development
> Systems Engineering and Integration
> Help Desk

IT Modernization and Security
> Infrastructure Right Sizing
> Artificial Intelligence
> Cloud Adoption and Migration
> Robotic Processing Automation (RPA)
> IT Compliance and Security
   Management

NAICS:

- 518210 – Data Processing Services, Hosting, and Related Services
- 541511 – Custom Computer Programing Services
- 541512 – Computer Systems Design Services
- 541513 – Computer Facilities Management Services
- 541519 – Other Computer Related Services
- 541611 – Admin Management & General Management Consulting Services
- 541618 – Other Management Consulting Services
- 541690 – All Other Professional, Scientific & Technical Services
- 541990 – Other Computer Related Services
- 561210 – Facilities Support Services

CAGE: 6VNP1
DUNS: 027539858

CERTIFICATIONS:
- ISO 9001:2015

GSA Contract Holder
Contract # GS-35F-340DA

Our mission is to successfully integrate business and technology solutions producing exceptional results for our customers. The key to our success, and greatest asset, is our experienced staff. Our team builds and deploys complete end-to-end solutions to deliver services across business support areas. Our proven approach delivers highly reliable systems that are unparalleled in addressing our clients' business and technical challenges.

DTC Global Services offers the following core capabilities:

Development and Engineering
- Application Development
- Software and Systems Engineering
- Packaged Solutions Support for Appian, Oracle EBS, MQ, SAP PeopleSoft, PRISM, WebSphere
- Business Process Re-engineering
- Agile DevOps Engineering

Operations and Maintenance
- IT Modernization
- Cloud Migration Solutions
- Dashboard, Data Lake and Warehousing
- Robotic Process Automation (RPA)
- Operations and Systems Sustainment Support
- Database Administration
- Systems Engineering
- Configuration Management
- Artificial Intelligence

Program Management
- Program and PortfolioManagement
- Budget Analysis and Program Funding Management and Reporting
- Release and Master Scheduling and Management
- Infrastructure Consulting
- Information/Quality Assurance
- Data Analytics and Reporting
- Audit Support

End User Support
- Business and Technical Help Desk Support
- Curriculum Development and Training Services

IT Compliance
- Systems and Application Security Vulnerability Remediation
- Continuity of Operations Planning
- Disaster Recovery Planning
- IT Security Planning

PAST PERFORMANCE

"Over the years, DTC Global Services has been recognized for technical leadership, engineering accomplishments and dedication to the program's mission to provide robust support."
- U.S. Department of Agriculture