DTC GLOBAL SERVICES

CAPABILITY STATEMENT

CONTACT INFO:
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GSA MAS: GS-35F-340DA

COMPANY OVERVIEW

DTC Global Services, LLC is a Hispanic-owned, Small Disadvantaged Business (SDB) with over 23 years of proven experience in delivering innovative IT services to the federal government and commercial sectors. Founded in 1998 as Database Technologies Corporation and rebranded in 2005, DTC is headquartered in Tampa, FL, with a large support team serving the DC Metro area.

We specialize in mission-focused technology services including Oracle enterprise systems, ERP/COTS/GOTS implementations, cybersecurity, AI automation, and data analytics. DTC maintains an excellent CPAR rating and a 100% deliverables success rate, driven by a seasoned workforce with remarkably low turnover and long-tenured employees.

CORE COMPETENCIES

Oracle Solutions
- Oracle RDBMS / Oracle EBS / Oracle Fusion (Federal Financials)
- Oracle APEX / Middleware
- PRISM Acquisition System Implementation

Digital & Cloud Services
- Cloud Data Center Migration
- Tier 0 Help Desk & Support Services
- Full-Stack DevSecOps and Digital Transformation

Cybersecurity
- Analysis, Remediation, Compliance
- Secure DevSecOps Integration

AI & Automation
- Robotic Process Automation (RPA)
- UiPath Integration

ERP / GOTS / COTS Systems
- Oracle Fusion Cloud
- Oracle EBS Suite
- Unison PRISM

Data Analytics
- Tableau / BI Tools
- Predictive Modeling / Data Science

COMPANY INFORMATION

SAM UEI: TVV3J4CLYTE8

CAGE Code: 6VNP1

NAICS Codes: 518210, 541511, 541512, 541513, 541519 541611, 541618, 541690, 541990, 561210

CERTIFICATIONS & CONTRACTS

ISO 9001:2015 CERTIFIED

GSA Contract Holder GSA MAS: GS-35F-340DA

CIO-SP3 IT SERVICES/SOLUTIONS

8(a) STARS III

SBA Small Disadvantaged Business (SDB)

23+ years of Government contracting experience

20+ years of continuous support for USDA programs

100% on time delivery

Subcontractor on CIO-SP3 and 8(a) STARS III

Less than 5% turnover with tenure averaging 14 years

ISO 9001:2015 certified—ensuring high standards across all engagements

Proven commitment to client collaboration, results-oriented execution, and quality assurance

Proven track record of cost-effective delivery on complex federal IT programs

PAST PERFORMANCE

- USDA-Oracle Federal Financials and PRISM Contract Management implementation sustainment for 6000 users and all Agencies. Program Management, DevSecOps, Training and Help Desk support since 2002.
- EPA Region 6 – Technical Help Desk.
- USDA - Data center migration from on prem to federal enterprise cloud data center (2 times).
- USDA - APHIS – Tier 0 SME and Acquisition/Procurement Training.
- DOE – Oracle Federal Financials and PRISM Contract Management technical administration.
- USDA – Cyber Security Compliance and Remediation task order.
- USDA – RPA task order to provide system and application automation

"Over the years, DTC Global Services has been recognized for technical leadership, engineering accomplishments, and dedication to the program's mission to provide robust support."

— U.S. Department of Agriculture

Statement of Commitment

At DTC Global Services, we combine deep technical expertise with a collaborative, mission- focused approach. Our clients' goals become our goals. With every project, we deliver tailored, secure, and scalable IT solutions—built on a foundation of trust, transparency, and technical excellence.

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